

# **General Manager's Remarks**

**Fiscal and Management Control Board** 

**April 8, 2019** 



# **Agenda**

- Current Core System Improvements
- FY20 budget: statement of priorities



#### **Bus Service**

- Upgrading the Fleet:
  - Close to 40 percent of fleet is three years old or less
  - Overhauls of additional 10 percent of fleet to be completed this year
- Adding Service
  - SL3-Chelsea, Early morning, late-night pilot





- Improving Service:
  - Continue expanding partnerships with cities/towns on dedicated bus lanes, signal priority, queue jumps
  - Updating routes through Better Bus Project
  - Planning expansion of Bus Maintenance Facilities



## **Subway: Red/Orange Line**

- Nearly \$2B under contract to upgrade/replace Red/Orange Line fleets, maintenance facilities, signals
- 404 vehicles assembled in Springfield, equipped with enhanced customer info, accessibility features, latest propulsion





- Program will increase service, shorten headways: 4.5 min (OL),
  3 min (RL)
- First full trainset to be integrated into Orange Line this summer







### **Subway: Green Line**

- Procurement of 24 Type 9s: two in service now; two more this spring
- Type 7 overhaul: last of 103 cars on its way back to Boston
- Pilot increase service to 75 from 73 improving service, reducing headways
- GLX under construction
- D Branch track/signal upgrades underway









### **Commuter Rail**

- Commuter Rail operating 10,000 more scheduled trips
- New stations: Wachusett (2016), Boston Landing (2017), Blue Hill Avenue (2019)
- Core system upgrades: 20+ miles of rail replaced;
  200,000+ rail ties replaced

 Locomotive overhauls: first of 10 F40s back in service, improving reliability; 10 locos refurbished under UTEX; GP40 overhaul underway









## FY20 budget proposal reflects investment priorities

- Over and above FY19, strategic investments to continue improving: service, customer experience, and capacity to deliver capital program
- Investments to improve service:
  - 6 new Green Line operators necessary to address run-time deficiencies
  - Additional operators required for Red, Orange lines to integrate new trains into service
  - 45 FTEs for bus: BBP, off-peak run-time deficit, and increase service beyond existing schedules
- **Customer experience:** station brightening to enhance appearance of high-traffic stations, busways
  - Brightening is precursor to upcoming cleaning contract with increased budget: performancebased, new standards
- Capacity: added back in operations headcount to improve O&M; increasing capital employee headcount; scalable to size of CIP



